



BILLING POLICY



OUR MISSION

Lyndoch Medical Hub is driven to maintain an optimal level of health and wellness of our practice community throughout all stages of the individual life cycle.

We strive for excellence and innovation in the delivery of accessible, affordable care that is responsive to the needs of those we serve.

PAYMENT METHODS

We accept cash, cheque and EFTPOS payments, with preference to payment by EFTPOS.

PAYMENT ON THE DAY PRINCIPLE

We ask that all fees are paid on the day of consultation. Payments not paid on the day will incur an additional account rate.

The Medicare Gap fee must be paid as a minimum on the day.

BULK BILLING

From 1 December 2022 there are amendments to our bulk billing policy.

Bulk Billing applies to the following:

- Pensioners and Gold Card DVA patients
- Children under 16 years of age on a Healthcare card
- Mental Health Care Plans and Care Plan Review Consultations
- GP Management Plans (GPMP)
- Team Care Arrangements (TCA)
- GPMP and TCA Review Consultations
- 45 and 75 year old Health Assessments Aboriginal and Torres Strait Islander Health Assessments
- Home Medication Reviews

Please note:

-Healthcare Card holders will be billed at a reduced fee

-Telephone consultations will be billed as per face to face consultations and patients will be called after their appointment for payment details.

Our medical team may offer bulk billing outside of these parameters at their own discretion. Patients with concession or DVA cards must show their entitlement card to be eligible for the reduced fee.

If you are experiencing financial hardship please notify our staff at the time of making your appointment so arrangements can be made to ensure you are not disadvantaged to access care.

FAILURE TO ATTEND

To ensure efficiency and accessibility of appointments to all, if you are unable to attend your appointment please notify the practice as soon as possible.

Failure to attend your appointment on two consecutive occasions will incur a fee of \$25 payable prior to another appointment being scheduled.



TELEHEALTH CONSULTATIONS

Telehealth consultations will be charged in accordance with the time taken for the consultation. Please refer to our Practice Fee Summary below.

A receptionist will make contact post consultation to arrange payment.

REPEAT PRESCRIPTIONS

Following GP approval, repeat prescriptions can be filled without a consultation. A standard fee of \$15 applies for this service, to be paid upon collection of the prescription.

REFERRED SERVICES

If your GP refers you to another service provider, out of pocket expenses may apply.

Prior to making an appointment we encourage patients to make enquiries about the anticipated costs. Alternative providers can be sought by your GP if cost is a barrier to care.

PRACTICE FEE SUMMARY

Consultation Fees:

- Brief Consultation: (less than 6 minutes) \$42.00
- Standard Consultation (8-19 minutes) \$78.50
- Long Consultation (20-39 minutes) \$126.00
- Prolonged Consultation (40+ minutes) \$157.50

Note: Payments not made on the day will incur an account fee.

Wound Management Fees:

- Simple Wound – Consultation fee
- Complex Wound – Consultation fee + dressing cost

Immunisations:

- Influenza (Government eligible) – Bulk Billed
- Influenza (Non-Government eligible) - \$15
- Travel immunisations – Consultation fee + vaccine cost
- Childhood Immunisations – Bulk Billed


Iron Infusions:

Iron Infusions \$146.70 (out of pocket expense \$34)

Minor Procedures:

- Removal of Lesions – variable dependant on lesion size and type
- Skin Biopsy - \$30
- Mirena Removal - variable
- Implanon Insertion - variable
- ECG - \$40
- Spirometry - \$40

VISIT US

 Lyndoch Medical Hub
24 Hopkins Road, Warrnambool 3280

Mortlake Clinic
25 Boundary Road, Mortlake 3272

Chronic Disease Management
173a Liebig Street Warrnambool 3280

 1300 0MEDHUB (1300 0633482)
 admin@lyndochmedicalhub.org.au
 www.warrnamboolclinic.com.au
 facebook.com/LyndochHealthCare

